**TNHA Curriculum Planning Document** Subject: **Travel & Tourism**  Year: **10**

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| **Timescale** | **Autumn** | **Spring** | **Summer** |
| **Prior Learning (from KS2/3)** | KS3: Geography – Location knowledge: UK, European project destinations and culture.KS3: Geography – Map skillsKS3: Lool & RE – appreciation of other cultures, values and traditionsKS3: PE: SMART Targets | KS3: Geography – Location knowledge: UK, European project destinations and culture.KS3: Geography – Map skillsKS3: Lool & RE – appreciation of other cultures, values and traditionsKS3: PE: SMART Targets | KS3: Geography – Map skillsKS3: Geography – Planning a world tourKS4: Travel & Tourism – Customer needsKS3: Lool & RE – appreciation of other cultures, values and traditionsKS3: PE: SMART Targets |
| **Component** | **Unit 1: The UK Travel and Tourism Industry** | **Unit 2: UK Travel and Tourism Destinations** |
| **Learning Aim** | **Learning Aim A** | **Learning Aim B** | **Learning Aim C** | **Learning Aim A** | **Learning Aim B** | **Learning Aim C** |
| **Teaching Content** | Topic A.1 Types of tourismTopic A.2 Types of travelTopic A.3 Principles of sustainable tourismTopic A.4 The importance of the T&T sector to the UK economy | Topic B.1 Industries in the T&T sectorTopic B.2 Key organisations in the T&T sectorTopic B.3 Types of organisation in the T&T sector | Topic C.1 The role of consumer technology | Topic A.1 UK T&T categoriesTopic A.2 UK gateway airports and UK seaportsTopic A.3 Road and rail travelTopic A.4 Examples of UK travel | Topic B.1 Appeal of UK destinationsTopic B.2 Types of visitorsTopic B.3 Increasing appeal | Topic C.1 Sources of informationTopic C.2 UK holiday planning |
| **Assessment**  | Exam Preparation – Selection of exam style questions for use during lessons and homeworkFormal Mock exam papers External Assessment May/June Series | **Assignment 1:****Travel and Tourism destinations and gateways in the UK** Know UK travel and tourism destinations and gateways. Plan in detail one route of road travel, one route of rail travel and one route of air travel in and around the UK | **Assignment 2:** **The Appeal of UK Tourism Destinations** Investigate the appeal of UK tourism destinations for different types of visitors | **Assignment 3:****Sources of Information and UK Holiday Planning** Plan UK holidays to meet the needs of different visitors |
| Summer sitting of Unit 1 exam Unit 2 work internally assessed with possibility of sampling by SV. |
| **Links to other Components** | **Unit 2: UK Travel and Tourism Destinations****Unit 3: The Customer Service Experience** | **Unit 1: The UK Travel and Tourism Industry** **Unit 3: The Customer Service Experience** |

**TNHA Curriculum Planning Document** Subject: **Travel and Tourism**  Year: **11**

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| **Timescale** | **Autumn** | **Spring** | **Summer** |
| **Prior Learning**  | KS3: Geography – Map skillsKS3: Geography – Location knowledge: UK, European project destinations and culture.KS3: Geography – Planning a world tourKS4: Travel & Tourism – Customer needsKS3: Lool & RE – appreciation of other cultures, values and traditionsKS3: PE: SMART Targets | KS3: Geography – Map skillsKS3: Geography – Location knowledge: UK, European project destinations and culture.KS3: Geography – Planning a world tourKS4: Travel & Tourism – Customer needsKS3: Lool & RE – appreciation of other cultures, values and traditionsKS3: PE: SMART TargetsKS4: Hospitality and Catering Customer Service | KS3: Geography – Map skillsKS3: Geography – Location knowledge: UK, European project destinations and culture.KS3: Geography – Planning a world tourKS4: Travel & Tourism – Customer needsKS3: Lool & RE – appreciation of other cultures, values and traditionsKS3: PE: SMART TargetsKS4: Hospitality and Catering Customer Service |
| **Component** | **Unit 4: International Travel & Tourism Destinations** | **Unit 3: The Customer Service Experience** |
| **Learning Aim** | **Learning Aim A:**Know the major international travel and tourism destinations and gateways | **Learning Aim B:**Investigate the appeal of international travel and tourism destinations to different types of visitor | **Learning Aim C:**Be able to plan international travel to meet the needs of visitors | **Learning Aim A** | **Learning Aim B** | **Learning Aim C** |
| **Teaching Content** | Topic A.1 International destinationsTopic A.2 Major gatewaysTopic A.3 Types of destinationTopic A.4 Examples of international travel routes | Topic B.1 FeaturesTopic B.2 Types of visitor | Topic C.1 Produce suitable itineraries for different visitor types Topic C.2 Explain how and why the itineraries meet visitor needsTopic C.3 Suggest ways they could be adapted for different types of visitors. | Topic A.1 What is ‘customer service’?Topic A.2 Different organisations in the T&T industry | Topic B.1 Customer typesTopic B.2 Needs of different types of customerTopic B.3 Responding to customer needsTopic B.4 Exploring expectations of different types of customer in the T&T sector | Topic C.1 Customer serviceTopic C.2 Impact of excellent and poor customer service on travel and tourism organisations |
| **Assessment**  | **Assignment 1:****Where in the World?** | **Assignment 2:****What’s the Appeal?**Investigate and explain the different features that contribute to the appeal of two international destinations for different customers. | **Assignment 3:****Where in the World 2?**Plan twodifferent holidays (one European and one worldwide) that meet the needs of two different visitor types for the holiday destinations.  | **Assignment 1: Customer Service – What’s it all about?** Research **three travel and tourism organisations**,including **one public**, **one private** and **one voluntary organisation** of differing sizes**.** | **Assignment 2:****Who needs customer service anyway?** Explore the needs and expectations of different types of customer in the travel and tourism sector | **Assignment 3: Customer Service is important!** Understand the importance of customer service to travel and tourism organisations |
| **Links to other Components** | **Unit 2: UK Travel and Tourism Destinations****Unit 3: The Customer Service Experience** | **Unit 1: The UK Travel and Tourism Industry** **Unit 2: UK Travel and Tourism Destinations****Unit 4: International Travel & Tourism Destinations** |